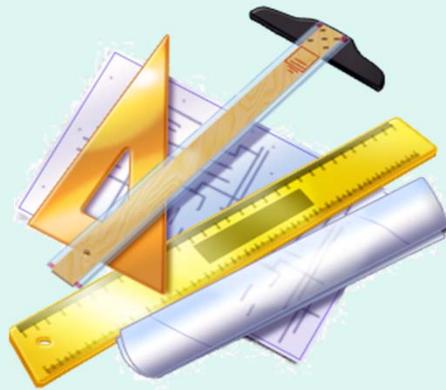


Metrics Workgroup Update



February 15, 2012

Metrics Workgroup - Background

- At January 18 Council meeting, the Council directed the metrics workgroup to reconvene for purposes of reviewing forum reports on their performance against identified metrics
 - Mission Accomplishment and Service Quality
 - Employee Satisfaction and Engagement
 - Labor Management Relationship
- Reports due to Council by December 31, 2011
- Workgroup held first meeting on February 8, 2012

Metrics Reports List

40 REPORTS RECEIVED

- AFRH
- BBG
- CCR
- CFTC
- CNCS
- CPSC
- CSOSA
- DOC
- DOD
- DOE
- DOI
- DOJ
- DOL
- DOS
- DOT
- EEOC
- EPA
- EXIM
- FEC
- FMCS
- FTC
- HHS
- MSPB
- NASA
- NARA
- NCUA
- NEH
- NLRB
- NMB
- NRC
- NTSB
- OPM
- PBGC
- Peace Corps
- RRB
- SBA
- SEC
- SSA
- Treasury
- USDA

11 REPORTS PENDING

- AID (delayed until next forum meeting)
- DHS (delayed: 2/17)
- Education (delayed until in-person meeting can be scheduled and conducted)
- FCC (no response)
- FERC (delayed pending agreement between parties)
- GSA (delayed: 2/15)
- HUD (no response)
- ITC (no response)
- NSF (delayed pending agreement between parties)
- OPIC (delayed pending agreement between parties)
- VA (delayed 2/22)

Metrics Workgroup Meeting

- Reports received so far were provided to workgroup members for review and analysis
 - High level summary of reports also provided
- Reports will be divided up among workgroup members to review submissions and to develop appropriate feedback to forums on behalf of Council
- Workgroup will develop recommendations to Council on potential ways to use information learned from the forum reports

Examples of Issues Submitted

- Forum #1
 - Joint identification of mission critical positions
 - Increase in employee satisfaction for employees who telework
- Forum #2
 - Equipment savings of \$203,000 by replacing desktops with laptops and docking stations for staff attorneys; eliminated duplication of equipment
- Forum #3
 - Reduction of Total Case Rate (TCR) injuries/illnesses per 100 employees - FY 2011 target is 1.62; FY 2012 target is 1.57. As of December 2011, the TCR is 1.55
- Forum #4
 - Pre-decisional involvement on construction & move to new building
 - No project delays attributable to labor relations obligations; no disruption of mission essential work; and increase in employee satisfaction on quality of working environment

Next Steps

- Workgroup will continue reviewing submissions and develop feedback to forums
- Workgroup, along with OPM staff, will continue contacting agencies with pending reports
- At future Council meeting, workgroup will offer recommendations to Council on ways to effectively use information from forum reports