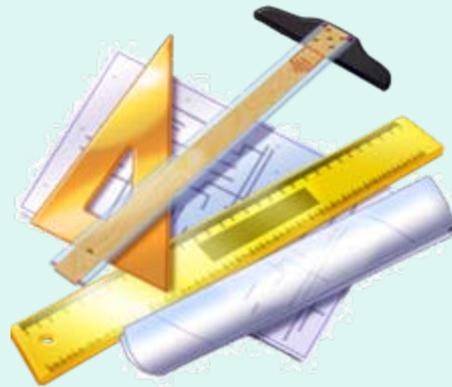


Success Stories



Presentation to the
National Council on Federal Labor-Management Relations
March 16, 2011

Improving Efficiency and Delivering the Highest Quality Services

- Forums were asked to identify any early successes
 - Tangible, mission-focused projects
 - Win-win solutions
 - Developed as a result of labor-management collaboration
- Today's Success Stories
 - Department of Homeland Security
 - Department of Agriculture
 - Office of Personnel Management

Today's Success Stories

Department of Homeland Security

DHS LMF – creating the proper environment for Component forums to function effectively

- Quarterly meetings are co-chaired by Presidents Gage and Kelley and Deputy Secretary Lute where they model the behavior expected at Component level forums.
- Working Groups established by co-chairs produced the following:
 - A charter which sets forth the membership, goals, frequency of meetings and procedures.
 - A website where information can be shared.
 - A baseline labor-management relations assessment which produced DHS and Component reports to be used for action planning.
 - Information for Components to use when identifying joint labor relations training.
 - Metrics for the coming year.

ICE and AFGE Local 511 – a (b)(1) success story

- Nation-wide unit of attorneys and ICE agreed to install hard-wired internet access ports in one Executive Office of Immigration Review Court.
- Permits attorneys to conduct research during legal proceedings instead of using less reliable air-cards or having to travel back to the office to complete the research.
- Improved efficiencies to the legal process are expected by reducing amount of time necessary to provide information to judges and participants in the proceedings.
- 90 days after the system becomes operational, a survey will be conducted to determine whether or not expansion to other court rooms would be beneficial.

Today's Success Stories

Department of Agriculture

Today's Success Stories

Office of Personnel Management



IdeaFactory at OPM

- Labor -Management Transformation Forum (LMTF) to serve as Idea Council
- Establishing a threshold for ideas to be elevated to the Idea Council (Big Ideas)
- Each week 3 “hot” ideas will be featured at Director Berry’s 10 am Senior Staff Meeting
- OPM IdeaFactory Usage
 - 143 ideas, 3968 ratings, 243 Comments
 - 5 have been implemented
 - 6 are being implemented
 - 7 are under review

Agency Labor-Management Forums

Reminder

- *December 31, 2010* – All forums will have identified issues, goals and metrics for reporting on a baseline
- *March 31, 2011* – Agencies will report to the Council on what their forums have chosen to measure as a baseline
- *September 30, 2011* – Forums have six-month report due to Agencies on their performance against their identified metrics
- *December 31, 2011* – Agencies will report to the Council on their forum's performance against identified metrics using the September forum reports and available updates

§7106(b)(1) Pilot Projects

Reminder

- *December 31, 2010* – All pilots will have identified issues, goals and metrics for reporting on a baseline
- *March 31, 2011* – Pilots will report to the Council on what their forums have chosen to measure as a baseline
- *September 30, 2011* – Pilots have six-month report due to Council on their performance against their identified metrics
- *March 31, 2012* – Pilots have full year report due to Council on their forums' performance against their identified metrics

On the Right Path

- With a focus on performance and infrastructure built over the last year, we are on the right path to meet the President's Direction
- A lot of work lies ahead of everybody
- March 31st is fast approaching - Metrics Reports Due!
- We will continue to identify early successes; where labor management forums are working; and the type of issues forums are focusing on